

FTC Report Number 144157022

# **Consumer Report To The FTC**

The FTC cannot resolve individual complaints, but we can provide information about next steps to take. We share your report with local, state, federal, and foreign law enforcement partners. Your report might be used to investigate cases in a legal proceeding. Please read our Privacy Policy to learn how we protect your personal information, and when we share it outside the FTC.

### **About you**

Name: Mark Baker	<b>Email:</b> mbaker@softlights.org
------------------	-------------------------------------

Address: 9450 SW 5th Ln Phone:

City: Beaverton State: Oregon Zip Code: 97008

Country: USA

### What happened

Kansas City claims that LED street lighting "saves energy", that "LED lights are better than HPS", and that "LED lights increase safety." All of these marketing claims are false. The Soft Lights Foundation has the evidence to prove that these claims made by Kansas City are false.

#### How it started

Date fraud began:	Amount I was asked for:	Amount I Paid:
Payment Used:		How I was contacted:

## Details about the company, business, or individual

Company/Person			
Name:			
Kansas City government			
Address Line 1:	Address Line 2:	City:	
414 E. 12th Street		Kansas City	
State:	Zip Code:	Country:	
Missouri	64106	USA	
Email Address:			
law@kcmo.org			
Phone:			
816-513-3600			
Website:			
www.kcmo.gov			
Name of Person You Dealt With:			
Matt Gigliotti			

## **Your Next Steps**



• You can find tips and learn more about bad business practices and scams at consumer.ftc.gov.

# What Happens Next



- Your report will help us in our efforts to protect **all** consumers. Thank You!
- We can't resolve your individual report, but we use reports to investigate and bring cases against fraud, scams, and bad business practices.
- We share your report with our law enforcement partners who also use reports to investigate and bring cases against fraud, scams, and bad business practices.
- We use reports to spot trends, educate the public, and provide data about what is happening in your community. You can check out what is going on in your state and metro area by visiting <a href="ftc.gov/exploredata">ftc.gov/exploredata</a>.
- Investigations and cases do take time, but when we bring cases, we try to get money back for people. Check out <a href="ftc.gov/refunds">ftc.gov/refunds</a> to see recent FTC cases that resulted in refunds.