



Consumer Report To The FTC

The FTC cannot resolve individual complaints, but we can provide information about next steps to take. We share your report with local, state, federal, and foreign law enforcement partners. Your report might be used to investigate cases in a legal proceeding. Please read our Privacy Policy to learn how we protect your personal information, and when we share it outside the FTC.

About you

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What happened

Dear FTC, The lighting companies are selling LED light bulbs without FDA approval and they are not warning consumers that LED light bulbs are not FDA approved. This has serious consequences for consumers since LED visible radiation has been proven to be hazardous. The person in charge of regulating electromagnetic radiation from electronic devices, including lasers and LEDs, is Jeffrey Shuren, Director of the Center for Devices and Radiological Health (jeff.shuren@fda.hhs.gov). The FDA has not published the required performance standards to ensure the comfort, health, and safety of the public. The lighting manufacturers must be directed by the FTC to warn consumers that LED General Service Lamps have not been vetted or approved by the FDA and that the FDA has not set the necessary restrictions on peak luminance, dispersion characteristics, spectral power distribution, and square wave flicker that will ensure public safety, and that LED visible radiation is a health hazard. Sincerely, Mark Baker President Soft Lights Foundation

How it started

Date fraud began:	Amount I was asked for:	Amount I Paid:
Payment Used:	How I was contacted:	
	Other	

Details about the company, business, or individual

Company/Person		
Name:		
Address Line 1:	Address Line 2:	City:
State:	Zip Code:	Country:
Email Address:		
Phone:		
Website:		
Name of Person You Dealt With:		

Your Next Steps



General Advice:

- You can find tips and learn more about bad business practices and scams at consumer.ftc.gov.
- If you're concerned that someone might misuse your information, like your Social Security, credit card, or bank account number, go to identitytheft.gov for specific steps you can take.

What Happens Next



- Your report will help us in our efforts to protect **all** consumers. Thank You!
- We can't resolve your individual report, but we use reports to investigate and bring cases against fraud, scams, and bad business practices.
- We share your report with our law enforcement partners who also use reports to investigate and bring cases against fraud, scams, and bad business practices.
- We use reports to spot trends, educate the public, and provide data about what is happening in your community. You can check out what is going on in your state and metro area by visiting ftc.gov/exploredata.
- Investigations and cases do take time, but when we bring cases, we try to get money back for people. Check out ftc.gov/refunds to see recent FTC cases that resulted in refunds.